



On Lok Senior Health Services

How to submit a claim for payment

You may submit claims to On Lok via the following:

US Mail	Fax	EDI
Please mail claims to: On Lok Senior Health Services Attn: Claims Department 1333 Bush Street San Francisco CA 94109	Please fax claims to: On Lok Senior Health Services Attn: Claims Department Fax # 415-292-8745	Please send electronic claims to your clearinghouse: On Lok Payor ID: 99485

Claims must be submitted on CMS-1500 or UB-04 form as appropriate

Claims must use ICD10 coding

Incomplete and/or incorrect claims will be rejected and returned to provider for resubmission

Do you want to find out the status of a claim? Please call:

- Claims Inquiry: 415-292-8354